

HOTEL SAFETY REPORT

June 2018

OVERVIEW

The Long Beach Hospitality Alliance, which is comprised of the city's largest hotels, maintains safety as its top priority. As part of our commitment to our employees, guests and the city council, the alliance is providing a regular safety report in order to share recent safety activities. Below is a summary of our proactive work over the past month.

SAFETY TRAININGS & AWARENESS

Alliance hotels have partnered with safety experts and organizations dedicated to helping prevent violence, human trafficking and sexual assault, and supporting victims of these crimes. We have partnered with these groups to provide our employees with prevention tools and the skills needed to equip themselves if the situation arises. Below is a summary of the safety trainings completed in June:

- **Manager on Duty Training** – The Renaissance Long Beach Hotel completed manager on duty training for 12 managers. This training included reviewing the policies in place for guest and employee safety, such as property and room inspection.
- **Late Night Shift Fire Safety Training** – The Renaissance Long Beach Hotel completed fire safety drills and training for late night shift staff, including training on the fire control room and 'safe' areas.
- **Monthly Hotel Safety Meetings** – The Renaissance Long Beach Hotel and Westin Long Beach completed their monthly safety check-in meeting with staff, reviewing and assessing safety at hotel locations.
- **OSHA Injury Prevention MIPPS Training** – The Renaissance Long Beach Hotel met with housekeeping staff to review the new OSHA injury law and complete the Musculoskeletal Injury Prevention Program (MIPP). All hotels must complete a prevention plan for this law by October. Hyatt Centric – The Pike Long Beach conducted a total of 44 hours of safety training, including MIPP training for six managers and emergency procedure training for 13 engineers.
- **Hotel Safety Training** – The Courtyard by Marriott Downtown completed eight hours of hotel safety training with staff.
- **OSHA Training** – The Westin Long Beach conducted OSHA training for 24 new staff members.
- **Safety & Communication Trainings** – The Hilton Long Beach completed a total of 54 training hours, including safety and emergency procedure training, restaurant safety, machine lockout/tagout training, blood borne pathogen training, and respect and civility guest communication training.
- **Human Trafficking Posting at Main Entrance** – All alliance hotels have posted the Human Trafficking Poster prevention poster in English and Spanish at the entrance of their hotels.

HOTEL SAFETY AWARD

This month, the Hospitality Alliance announced the addition of the Safety Award to the line-up of 12 awards being presented at their second annual Long Beach Hospitality Awards Ceremony on September 19. The hospitality awards recognize and celebrate the hospitality industry's exceptional members, restaurants and hotels in the Long Beach community. The awards were introduced in 2017 as an opportunity to celebrate and recognize those who have made outstanding commitments to the industry. The safety award will recognize the individual or company in the Long Beach community that has a proven track record of maintaining a safe workplace and places high value on a healthy workplace. By celebrating our industry's hard work to provide a safe environment for guests and employees, we continue to encourage staff and leadership who strive daily to ensure a safer Long Beach community.

COMMUNITY INVOLVEMENT

The Long Beach Hospitality Alliance has worked directly within our community to increase awareness and support local organizations that provide prevention and support resources to the Long Beach community.

- The alliance began the formal process to become a permanent volunteer member of the Long Beach Police Department's Womens Advisory Group.
- The Hotel Maya participated in the WomenShelter of Long Beach's resources drive by volunteering staff time and contributing clothes, toiletries, towels, blankets and gifts cards.
- The Hilton Long Beach participated in the Long Beach Rescue Mission's clothing drive, which provides clothing for the organizations' Samaritan House and Lydia House shelters. These shelters offer transitional housing to many of the homeless men, women, and children in Long Beach.

- The Hilton Long Beach provided nearly \$3,500 in hotel certificates to nonprofits in the Long Beach community. These certificates can be used by nonprofit organizations to raise funds.
- The Hilton Long Beach provided a \$1,500 cash promotion to the local Long Beach chapter of AFRAM Global. This organization strives to create environments in which diverse members of the community come together to bridge opportunity gaps and celebrate respective cultures to benefit society.
- The Hotel Maya provided event support for local community organizations, which totaled nearly \$4,000 in food donations and 22 staff volunteer hours.
- The Renaissance Long Beach led the efforts on behalf of the alliance to support 4GIRLS Organization, Inc.'s efforts to empower and inspire middle school girls.
- The alliance sponsored the WomenShelter of Long Beach's 2018 Family Fun Day: A Community Health and Outreach Event.



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